

## Future of Community Services Across BSW

### Background:

Bath and North East Somerset, Swindon, and Wiltshire (BSW) Integrated Care Board (ICB) initiated a strategic programme in the Autumn of 2022 called the Integrated Community Based Care (ICBC) Programme.

This programme aims to enable the delivery of a long-term transformed model of Community Services. It is informed by the [Primary and Community Delivery Plan](#) and works alongside the other Integrated Care System (ICS) strategic transformation programmes including Primary Care, Elective Recovery, Urgent and Emergency Care, Mental Health and Learning Disabilities, Autism and Neurodivergence.

### The Purpose of this Document:

This document aims to provide an update to key stakeholders of the ICBC Programme, ensuring they continue to be informed about the scope, approach, context, core principles, outcomes and timeline. While this document will be available in the public domain, it is important to note that it does not substitute for a complete update for those who are unfamiliar with the programme. We are very grateful to you for your ongoing support and interest in this programme and we look forward to continuing to work with you over the coming months.

### Commissioning Approach and Context:

The ICBC Programme will enable service contracts inherited from three separate Clinical Commissioning Groups (CCGs) to be rationalised. Contracts covering both Health and Social Care for people at every stage of their lives, will be developed in a way that minimises unwarranted variation and bring about harmonisation in the scope and level of services commissioned across BSW. The new contracting arrangements will also support recruitment and retention of our valued workforce and support the following commissioning priorities:

- Improvements in health and care outcomes
- Fairer health outcomes across the whole BSW population
- Improvements in the experience of care as rated by service users
- Improvements in the experience of delivering care as rated by health and care professionals
- Improvements in the efficiency with which care is delivered
- Increased relative investment in initiatives/services associated with prevention of ill-health
- Improvements in the sustainability of care services, including environmental sustainability
- Reductions in the rates of avoidable attendances and admissions

### Core Principles:

The following core principles were developed with stakeholders and partners to underpin our approach to the recommissioning of community-based health and care services.

<b>The core principles associated with the provision of community-based care</b>
1. Population focussed
2. Informed by the experts and those with Lived Experience
3. Rewarding roles and careers
4. Support delivery of the BSW Together 'Integrated Care Strategy'
5. Consistency of service offer

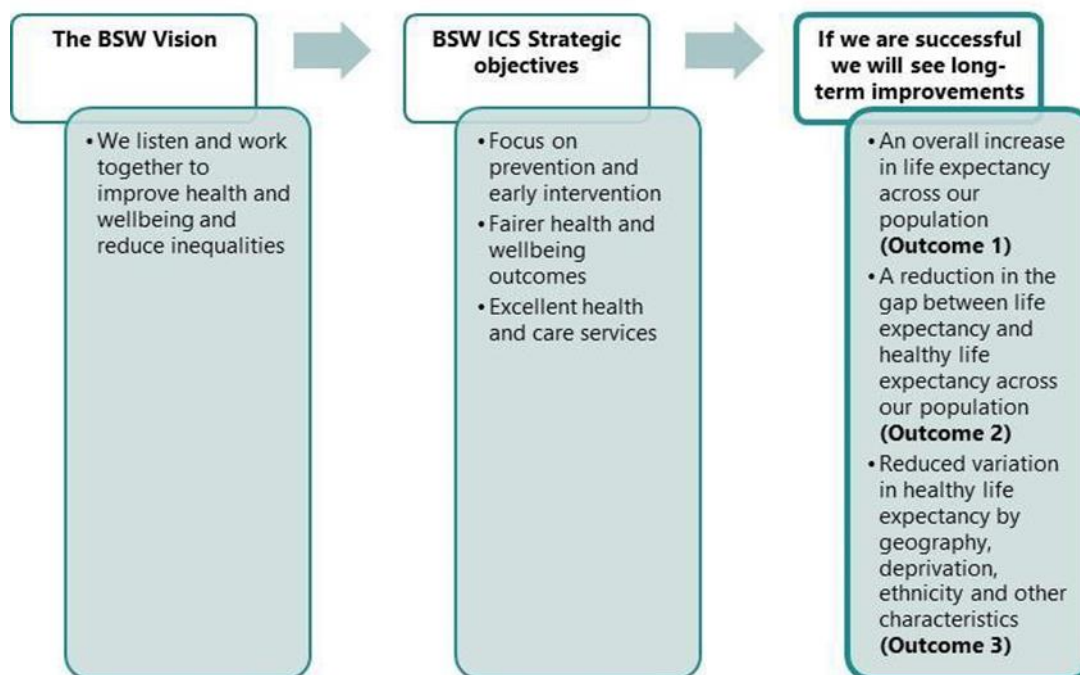
Principles specifically associated with this commissioning process
1. Specification of requirements
2. Scope of requirements
3. Work collaboratively
4. Focus on value for money
5. Use technology better
6. Achieve environmental sustainability
7. Allow time for innovation and collaboration

The Outcomes:

The ICB approach to this procurement is to commission for outcomes where possible, with services described in an integrated manner, rather than as a series of specifications for individual services.

The ICB has invested time in developing the transformation priorities and an associated outcomes framework, which replaces the traditional multiple contracts and multiple specifications. The framework sets out the overarching outcome measures to measure progress on delivering the long-term improvements of the Integrated Care Strategy along with contributing outcome measures that are intended to monitor progress in the short to medium term.

The image below shows how the BSW Vision links with the BSW ICS strategic objectives, and how this has informed the long-term improvements that have shaped the strategic outcomes for the ICBC Programme and are woven throughout the transformation of community services.



### **Timeline and Key Milestones:**

The programme received approval to move to a formal, phased procurement process last Autumn, using established procurement frameworks and subject to the confidential, commercial requirements that govern all public sector procurement processes.

Potential providers capability and capacity has been tested through the SQ process and successful potential providers have been notified through the procurement framework.

<b>Month</b>	<b>Phase</b>	<b>Progress</b>
October 2023	Commencement of Selection Questionnaire (SQ) phase	Complete
February 2024	Commencement of Invitation to Negotiate (ITN)	On track
September 2024	Award of contract	
September 2024 – March 2025	Transition and mobilisation of services	
April 2025	Commencement of fully transitioned services under the new contract	

The procurement process now enters a two-stage negotiation phase that will run until July 2024. The award of any contract following this period is expected in September 2024. At this point work will begin to transition services into the new provider ready for commencement of the contract on the 1st April 2025.

If you need to contact the ICBC Programme team, the email address is [bswicb.bsw-icbc@nhs.net](mailto:bswicb.bsw-icbc@nhs.net). However, please be aware that the ICBC Programme is currently in a formal procurement process and that normal business and communications will continue with our current providers. Further communications will be shared following the contract award, unless there are deviations from the timeline or if exceptional circumstances arise.